

**Automate your
Customer Support
with Intelligent
Self-Service
Solutions!**



11.7 FTE
Hours saved
with automated
support

8x
Faster Ticket
Resolution

-60%
Operational
Costs

88%
Improvement
in CAST

1M+
Personalized
Conversations

Top automation use-cases

Tuva CX, your friendly AI Assistant, can alleviate the burden on your customer support team through the identification of customer intent across their preferred channels & automate Question-answering, Scheduling and Lead Capture like a real ninja.



Customer Self-Service

To deliver the best customer experience, Tuva CX triages complex problems and seamlessly transfers them to your customer support team whenever needed.

- ✓ Simple Q&As (Ex: Shipping rates, Operating hours, Driving directions and more...)
- ✓ Simple Conversations (Ex: Order status, Price lookup, Cancel purchase and more...)
- ✓ Complex Transactions (Ex: Browse store, Technical support, Billing issues and more...)

[▶](#)
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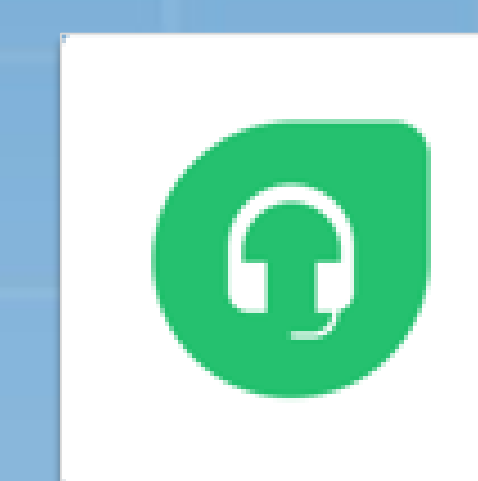
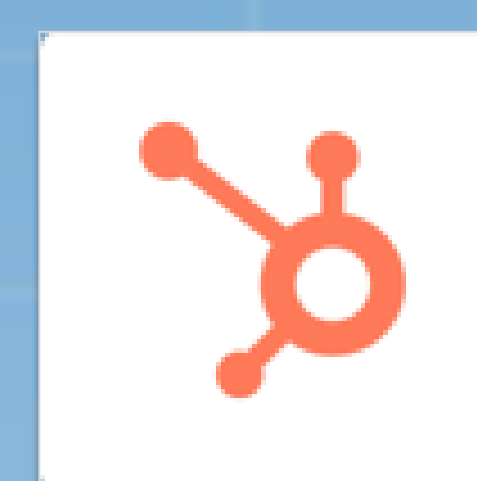
Lead Generation

With advanced analytics and automation, Tuva CX streamlines lead management, identifies high-quality leads, and enhances sales team efficiency. Say hello to streamlined lead generation with Tuva CX.

- ✓ Intent detection.
- ✓ Identify potential leads.
- ✓ Engage prospects effectively.

[▶](#)
Watch Video

Tuva CX Integrates with your most favorite tools & platforms!



[Explore All Integrations](#)

Workplaces powered by Tuva CX



Turabit's Tuva CX helped us to improve our customer satisfaction rate & resolve their queries in real-time 24 x 7, which allowed my team to focus on key business initiatives.

James Detherage,
CEO, Obverse Inc.