

An AI Assistant to automate your IT Service Request Management

50%

Reduction in Service Workload

8x

Faster Ticket Resolution

-60%

Operational Costs

+88%

Employee Satisfaction

80%

Auto Resolved IT Tickets

Top automation use-cases

Choose Tuva IT to streamline your IT Service Request Management without Human Intervention & make it easy for your Customers & Employees to get what they need



Software Management

Tuva IT allows users to perform **Software related operations** within fraction of seconds without waiting for days or manual intervention by the IT Support Team.

- ✓ Install / Uninstall Software
- ✓ Upgrade / Downgrade Software
- ✓ Software Inventory of end-user machine

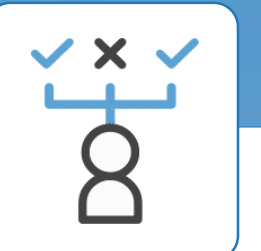


Performance Management

High-performing IT systems are critical for Employee Productivity and hence critical to any organization.

Tuva IT makes sure your system is running at the highest levels of efficiency by automatically performing:

- ✓ Periodic Performance tuning
- ✓ System troubleshooting
- ✓ Predicting upgrade needs & sending Notifications

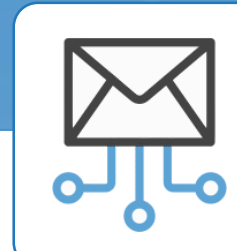


User Management

For IT Administrators, It can be time consuming and expensive to manually manage a large number of employees when they join or leave your organization.

Tuva IT eliminates all the manual work by automating bulk operations such as:

- ✓ Create/Update System Users
- ✓ Enable/Disable System Users
- ✓ Update/Change Group policies



Email & DL Management

With Tuva IT, you can perform the following Email & DL related bulk operations:

- ✓ Create / Update / Delete Business email user (In Bulk)
- ✓ Create / Update / Delete Group in Business email (In Bulk)
- ✓ Create / Update / Delete Group in DL (In Bulk)
- ✓ Remove user from a Business E-mail Group
- ✓ Assign users to Group in DL
- ✓ Remove users from Group in DL
- ✓ Assign user to a Business E-mail Group



Tuva IT Integrates with your most favorite ITSM tools & platforms!



[Explore All Integrations](#)

Workplaces powered by Tuva IT



"With Turabit's Tuva IT, employees were able to resolve problems within 3 to 5 minutes, resulting in increased productivity and reduced IT technical support needs by 24%".

Vishal Rajpara,
CTO at Casepoint